

## PRESCRIPTIONS FOR FOSTER CHILDREN

### REQUIREMENTS FOR COVERAGE:

- Children's Services ID #
- DIAND # (Department of Indian Affairs and Northern Development) if the child has Treaty Status

**SUPPLEMENTS:** Cost of supplements may be covered if pre-approved by Caseworker **in writing**. (e.g., Over-the-counter allergy medications, special diets, etc.)



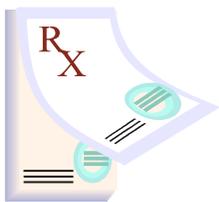
### Approved prescriptions

**MUST** be processed through the Children's Services ID #  
or Treaty #

### Uncovered Expenses:

You will have to pay for the prescription and submit your receipt for reimbursement.

**Please Note:** If a prescription is a covered expense, it **MUST** be processed on the child's Children's Services ID # or their Treaty Card. The Government **WILL NOT** accept prescription receipts for reimbursement for expenses, even if they **are** covered. If you try to submit such a prescription receipt, the government will simply return the prescription to Crossroads and we will have to call you and advise you that you have to go back to the pharmacy, have them process it with the child's ID # and pick up a refund.



**PSYCHOTROPIC (mood altering) drugs** - Ritalin, antidepressants, ADHD meds, etc.:

- New prescriptions must have Casework Manager written authorization before being filled and administered to foster children. If the child's doctor recommends such medications, contact the child's caseworker for further direction. This includes prescriptions to change from one drug to a different one e.g.: changing from one anti-depressant to a different one.
- If the doctor directs a change in dosage or to stop the medication, manager approval is NOT required but foster parent **MUST** notify FCSW and child's Caseworker.

**Psychotropic / Restricted medication may only be administered to a child by an approved adult. (2014)**

### QUESTION:

*What do I do if the pharmacist says the ID# won't work?*

When you have a new child in care, carry the child's ID # and date of birth with you. This information can be found on the child's **Delegation – birth date at top of the form, ID# at bottom**. In the event you find it necessary to have a prescription filled for the child, give this information to the Pharmacist.

If the pharmacy advises you that the child is not covered, have the Pharmacist call the child's Caseworker to verify that the ID#, the date of birth and the spelling of the name are correct.

If the Pharmacist is advised by Children's Services that all the information is indeed correct and they are still receiving the message that the child isn't covered, it means that the Caseworker has not activated the child in the system, or the child's status has changed and their ID # must be re-activated. If this is the case, please take the following steps:

**a) HAVE THE PHARMACIST CALL FOR VERBAL AUTHORIZATION:** The Pharmacist *may* call the Caseworker to receive verbal authorization (some of them may not want to). This would then mean that the Caseworker would have to activate the child the next day, and the pharmacy could go ahead and process the prescription through the child's Children's Services ID#. If the pharmacist knows you well enough, he may even give you the prescription that same day, without payment, and process the prescription on the child's ID# the following day, once activated.

**b) ASK FOR A ONE- OR TWO-DAY SUPPLY:** If the child needs to begin the medication immediately, ask for a 1- or 2-day supply. The Pharmacist may give this to you free of charge. It would then be your responsibility to call the Caseworker and advise them that the child needs to be activated in the system. Once that has been done, return to the pharmacy to pick up the balance of the prescription. The Pharmacist can then process the prescription through the child's ID#.

**c) PAY CASH, THEN GET A REFUND AS SOON AS THE CARD IS ACTIVATED:** Pay cash for the prescription, and then call the Caseworker as soon as possible to have the child activated in the system. You will then have to return to the pharmacy after the child has been activated, advise them that they can now process the prescription through the Children's Services ID# and ask them to issue you a refund. Please keep in mind that returning to the pharmacy to receive your refund must be done as quickly as possible. We are aware that some pharmacies are a little apprehensive about processing the cost through the ID# and issuing a refund **if it has been an extended period of time**, so returning in a timely fashion would be advisable.

**d) CALL CROSSROADS:** If you find that you are still experiencing problems in this area, please feel free to contact a member of our Foster care team (780)430-7715. We would be happy to assist you in any way we can.

*Please keep in mind that many Pharmacies have never processed a prescription using a Children's Services ID# or Treaty# before, so any problems you may run into may only arise from lack of knowledge and experience regarding them.*

